

Seeing a doctor just got easier



Getting sick is never convenient. With virtual visits, you can consult a doctor anytime online.

At Blue Cross & Blue Shield of Rhode Island, we know some questions can't wait. If you need your medical questions answered when your doctor's office is closed, use our telemedicine service, Doctors Online. You can talk to a top-rated, board-certified doctor from your home or work, or when you're traveling—365 days a year, 24 hours a day. It's the easy access to care you and your family need, made that much easier.

Why Wait?

We've all spent too much time flipping through old magazines in waiting rooms. With Doctors Online, you can speak to a board-certified doctor right away or you can make an appointment, depending on what works best for you.

- Most virtual visits take 10 to 15 minutes.
- A doctor will be able to see you any time of the day or night, seven days a week.
- A doctor can virtually diagnose and treat a wide range of medical conditions.

When to Use It

Doctors Online provides general treatment or pediatric care for many common, non-emergency health issues, including:

- Cold and flu symptoms
- Allergies
- Bronchitis and other respiratory infections
- Urinary tract infections
- Skin irritations
- Sinus problems
- Migraines
- And more!

In the case of an emergency, you should always call 911 or your local emergency services. Doctors Online is not intended to replace these services and should not be used in those circumstances.

Doctors Online is a telemedicine service provided by American Well®, an independent company that administers Doctors Online on behalf of Blue Cross & Blue Shield of Rhode Island.



THE DOCTORS OF DOCTORS ONLINE

Doctors Online doctors provide consultation, diagnosis and even prescriptions (when available and appropriate). They are all U.S. board-certified, licensed, and have online profiles so you can see their education and practice experience.

How Do I Sign Up?

Creating an account is easy.

- Download the app from the Apple or Google app store*, or visit drs-online.com.
- Have your **BCBSRI member ID** information handy
- Provide your **contact information**
- Set up your **username** and **password**



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